

QUALITY AND INFORMATION SECURITY POLICY

The management of sulT SOLUTIONS Ltd. considers a quality-based and service-centric approach, the protection and security of information and data, and meeting the expectations of all stakeholders as a key element to all aspects of the company's operations. To this end, it has decided to implement, operate and continuously improve an integrated management system that meets the requirements of MSZ EN ISO 9001:2015 and MSZ ISO/IEC 27001:2014 standards. The general objectives of the operation and continuous improvement of the management system of sulT SOLUTIONS Ltd. are:

In the field of quality management:

- To effectively meet customer and client requirements and needs by delivering innovative, fast and cost-effective solutions for specific information technology development projects with the required quality and on time, and by providing related IT consulting and support;
- To increase external and internal satisfaction through continuous improvement of the services provided, the internal processes and the management system;
- To maintain and continuously enhance the economic value and reputation of the company:
- To maintain and continuously develop the firm's extensive and up-to-date knowledge of the financial and insurance sectors, as well as its up-to-date and secure technological knowledge.

In the area of information security management:

- to maintain the confidentiality of client, proprietary and partner information, in particular the secure handling of client confidential and proprietary data (in compliance with applicable legal and regulatory requirements):
- to maintain the information security of information systems and IT infrastructure, ensuring their continuous operation, including the necessary conditions for secure teleworking;
- to maintain and continuously improve the security awareness of staff and partners.
- openness to further expanding the management system, according to needs and possibilities, by integrating goal-oriented management systems.

In order to continuously maintain and improve the performance of its management system, sulT SOLUTIONS Ltd. has decided to adhere to the following principles:

- The structure and framework of the company's management system is set out in the "Management System Manual";
- All employees of the company should be aware of and apply the company's quality and information security management policy in their daily activities, and therefore the primary task of managers is to set a personal example and actively participate in the implementation of the policy.
- The company enforces its management system in contracts with its partners. In tenders and requests for proposals, priority is given to partners who meet the criteria set out in the quality objectives and who accept and comply with the information security requirements.
- Monitor and fully comply with professional, data protection, confidentiality and other legal requirements applicable to its activities, and any changes to them.
- The company will regularly review its information/IT assets to be protected and their threats, assess their security risks and update its information security policies and procedures accordingly to continuously ensure the required level of information security. The information security procedures and rules are set out in the "Information Security Policy".
- To ensure the expected level of quality and service, the company regularly reviews its operational risks based on its external and internal issues and the needs and expectations of stakeholders.
- To continuously improve the professional skills of its staff through regular staff training and by providing opportunities for professional exchanges, as well as a quality-, service- and safety-conscious approach and a commitment to sustainable continuous improvement.

The basic intention of suIT SOLUTIONS Ltd. is to achieve the simultaneous recognition of all stakeholders by adhering to the principles of quality, service and information security management policy, by implementing, continuously operating and improving its management system.

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